



IT'S ABOUT YOUR FISHING TRIP

BOOKING PROCEDURES TERMS & CONDITIONS

PRICES: All prices are quoted 'per person' unless otherwise stated. Land component prices are priced in Australian Dollars (AUD). The offer, prices and all terms and conditions on this booking form, in the brochure, on our website and all our promotional material are subject to change or withdrawal without notice prior to final payment being received by Fishabout.

DEPOSIT: Deposit of 20% for the land package will be due on confirmation of booking, which includes a \$500 non refundable booking fee. Some suppliers require higher deposit payments and this will be advised by your Fishabout consultant at time of confirmation. Payment of a deposit indicates acceptance of these conditions. Passengers are responsible for checking all names of people traveling, travel dates and arrangements are correct at time of confirmation. If there is a discrepancy Fishabout must be notified immediately. Subsequent changes may incur amendment and/or cancellation fees. Included in the deposit is Fishabout \$500 non refundable booking fee.

BOOKING FORM: It is the responsibility of the person who signs the booking application form, to inform all other people traveling under their name of these booking conditions. The person who signs the booking application shall be liable for all fees for the entire traveling party in the event of any cancellation.

PAYMENTS: Fishabout will accept payments by the following methods. Cash, cheque, credit card, or direct deposit into our bank account. Agents payments can be made direct deposit. Please note: there is a 1.5% charge when paying with Visa or Mastercard.

AIRFARES: Airfares, taxes & conditions can change at any time and the only way to guarantee airfares quoted is to purchase tickets immediately. Airfares will be re-quoted on day of booking request and payment in full will be due immediately to secure the fare. It is not always possible for Fishabout to advise clients of increases or changes to conditions issued by the airlines.

FINAL PAYMENT: Packages based on foreign currency will be adjusted to the exchange rate of the day for final payment. Final payment is payable 30 days prior to departure date. Bookings made less than 30 days from departure, require full payment within 7 days of confirmation. Some airfares may require full payment prior to the final payment deadlines set out above, your Fishabout consultant will advise you of this. Failure to pay by the due date may result in auto cancellation of your booking and reinstatement fees may be incurred.

AMENDMENT: Any amendments made after deposit is received that incurs any supplier amendment fees charged will be charged to the client. Changes to issued Air tickets may incur fees as set out by the Airlines in their conditions. All cancellations and amendments must be received in writing or via email.

CANCELLATION: In the event of cancellation more than 60 days prior to departure, Fishabout will refund your travel costs, less any airline or accommodation and supplier fees and Fishabout \$500 booking fee. For cancellations 60 days but more than 30 days prior to departure, Fishabout will retain 50% of the total trip price in addition to any applicable airline, accommodation or supplier cancellation penalties. Cancellation within 30 days prior to departure will incur a 100% cancellation fee. No allowance or refund can be made for unused meals, accommodation, transport, vehicle rental, equipment hire or any other unused package components once travel has commenced. If a person/ persons cancel from an Fishabout booking, the remaining people in the booking will be liable for any additional costs arising from those cancelling associated with booking.

NOT INCLUDED: All other costs, apart from those detailed in a quote/invoice, are at the clients' own expense eg: passport and visa fees, inter-airport transfers, alcoholic beverages, meals or any other items including those of a personal nature unless otherwise stated. If flight or other travel delays lead to missed connections, Fishabout cannot be responsible for extra expenses.

AIRFARE CONDITIONS: Airfares, taxes & conditions can change at any time and the only way to guarantee airfares quoted is to purchase tickets immediately. It is not always possible for Fishabout to advise clients of increases or change to conditions issued by the airlines. It is each passenger's responsibility to make themselves aware of any airfare conditions and/or restrictions relevant to airfares purchased as part of a Fishabout package prior to departure. If you are in

any doubt, please ask and we will confirm the conditions that apply to your airfare.

Please Note: If airline taxes and levies are included in your trip price. Taxes are subject to change up until the time of final payment and each destination and itinerary attracts different taxes and is also dependent on the exchange rate. We will advise the approximate taxes at time of booking however they may change at the time of final payment. Amendments will incur a \$100 fee plus any fare difference. Name changes are not permitted. Airlines can and do change flight schedules without notice. This is beyond the control of Fishabout. In the event this happens and the new flight schedule does not connect with the Fishabout charter, the costs of any associated flight changes will be at the client's expense.

TRAVEL INSURANCE: Travel insurance is highly recommended at the time of deposit to cover cancellation, accidents, baggage loss, personal liability, additional expenses and strikes.

ACCOMMODATION: Fishabout reserves the right to substitute and confirm alternative accommodation of a comparable or superior standard if necessary should that described in the brochure or not be available.

RESPONSIBILITY: Fishabout acts only an agent for the companies or persons (principals) providing or offering the means of travel, accommodation and other services (the principals' services) and bookings are made subject to the terms and conditions under which the principal's services are provided. Accommodation, flights, transportation and any other services are subject to availability at the time of booking. The principals reserve the right to change the prices of their services without notice. Confirmations and invoices are subject to re-issue if incorrect through error or omission and the passenger accepts liability to pay the correct costs for services. Fishabout reserves the right to cancel or withdraw any tour or passenger booking or to decline to accept or retain any person as a member of a Tour or passenger booking. Fishabout cannot be held responsible for tour program alterations due to flooding, acts of nature, missed flight connections, cultural events, cultural beliefs and restrictions of tour operators, road closures, medical evacuations, damage to personal belongings or loss of property.

LIABILITY: To the extent permitted by law, neither Fishabout nor anyone on its behalf can be held liable for any alterations, act or omission on the part of the service providers/principals for any consequential, loss, death, injury, accident, delay or damage occasioned to any person or their belongings (including baggage) in connection with the tour or holiday offers supplied by Fishabout whether or not such loss, injury or damage is due directly or indirectly to any default, negligent act, misrepresentation, breach of duty, or omission of the travel operator, their respective representatives, servants, contractors or agents. Matters outside the control of Fishabout may affect the services offered and Fishabout will not be responsible for any such matters. Programs, offers, tour prices, services and conditions are current at the time of publication of promotional material are subject to change without notice due to unforeseen circumstances, including increases in operating costs. Fishabout will not accept responsibility or liability for any traveler who contravenes the law or regulation of any country visited. Fishabout strongly advise against the use or possession of prohibited drugs in foreign countries and warns travelers that if found to be involved in the use or possession of illegal drugs on a Fishabout tour or travel package, we reserve the right to discharge the traveler from a tour. This is a zero tolerance policy.

BOOKINGS THROUGH TRAVEL AGENTS: Please note that a Travel Agent does not receive monies from clients as an agent for Fishabout and Fishabout accordingly bears no responsibility for such monies until they are actually received from the Travel Agent. Similarly, booking adjustments made via a Travel Agent will be deemed to be received on the day they are actually received in the Company's office, not on the day the client placed the booking with the agent. Fishabout is a member of the Travel Compensation Fund, a full member of IATA (International Air Transport Association) and is licensed by the Department of Fair Trading to carry on business as a Travel Agent. The TCF guarantees all monies deposited with Fishabout for client travel.